

IT Evolution, January 2021

Key: Initiative requires funding and/or people resources beyond operating budget

Strategy	Activity Description	2H - FY21 (Jan - Jun 2021)	1H - FY22 (Jul - Dec 2021)	2H - FY22 (Jan-Jun 2022)	1H FY23 (Jul - Dec 2022)	overlap or interdependency with other council domain	"Priority: Level 1: high priority; high commitment Level 2: subject to longer timeframe if constraints increase/shift"
<p>Leverage the complementary strengths of HCIS and OneIT to foster success in teaching, research and health care, and to meet growing demand for IT.</p> <p>Execute collaborative HCIS/OneIT assessments and resulting implementation projects to take advantage of expertise, reduce duplication, leverage scale and optimize IT support.</p>	<p>Joint project implementation</p>	<p>Support implementation of joint projects: Identity and access management; Skype for Business; IT service management, Office 365</p>				<p>General IT Services; Administrative Data & Systems</p>	<p>See General IT services & AD&S roadmaps</p>
<p>Clarify the mission and identity of OneIT. Increase collaboration and build bridges throughout campus IT units. Minimize isolated processes and decision-making, and cultivate broad perspectives to best serve the needs of the whole institution.</p>	<p>Increase effectiveness in remote/hybrid modes</p>	<p>Explore impact of remote/hybrid modes on culture & practices. Build effectiveness in areas we need to adapt e.g. virtual meetings; relationship building; collaboration/team building; onboarding. Role model effective use of technology as an enabler of remote/hybrid working. <i>(Rogers, Scott, Hill, Napoli, Hetrick, Dahya, Frangi, Beninga, Ambrisco)</i></p>				<p>Workforce of the Future UI 'Future of Work' committee</p>	<p>1</p>
	<p>Adapt to increased criticality of IT</p>	<p>Explore how we adapt, and help campus adapt, to increased criticality of IT. e.g. enhance prioritization processes, review service level agreements, address single points of failure. <i>(Fleagle)</i></p>					<p>1</p>
	<p>Review governance groups and communities</p>	<p>Ensure existing IT governance groups and communities are appropriately structured and charged to effectively address current needs. Assess interest in and need for new groups, e.g. ITS staff council <i>(Napoli, Tang, Fleagle)</i></p>					<p>2</p>
	<p>Facilitate collaboration and strong relationships</p>	<p>Continue to foster strong relationships with campus stakeholders to ensure IT evolves in sync with the evolution of the campus. <i>(All)</i></p>					<p>2</p>

Goal 7: IT evolution. IT evolution & development council

Accountable leader: Rachel Napoli

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Leverage the complementary strengths of HCIS and OneIT to foster success in teaching, research and health care, and to meet growing demand for IT. Execute collaborative HCIS/OneIT assessments and resulting implementation projects to take advantage of expertise, reduce duplication, leverage scale and optimize IT support.	Joint project implementation	Implement joint projects: Identity and access management; Skype for Business; IT service management, Office 365				General IT Services; Administrative Data & Systems	1
	Community integration	Integrate HCIS & OneIT staff through collaborative projects, employee events, leadership development programming and SPARK job shadowing/rotations. (HCIS/OneIT joint leadership team)				IT workforce of the future	1
Clarify the mission and identity of OneIT. Increase collaboration and build bridges throughout campus IT units. Minimize isolated processes and decision-making, and cultivate broad perspectives to best serve the needs of the whole institution.	Structure	Clarify OneIT - Planning: Establish team & develop project plan to implement naming and branding convention. (TBD)	Clarify OneIT - Implementation: Implement identity and branding convention across campus IT units. (TBD)				2
	Governance	Revisit value proposition of OneIT governance. Clarify roles/scope, and rotate membership of governance groups to optimize effectiveness and ensure alignment with UI governance & strategy. (Napoli)					2
	Campus engagement	Engage in local strategic planning; Refresh OneIT strategic plan. (OneIT leaders & others, TBD)	Engage in campus strategic planning (TBD)				1
		Meet with Deans/VPs, IT leaders and budget officers across campus to build bridges and cultivate collaboration. (Fleagle)					1
Culture	Conduct root cause analysis of key issues impacting organizational health (Napoli/Fleagle)	Implement actions to alleviate identified issues (TBD)				IT workforce of the future	1

Item	Not a focus going forward
Community integration	Some community integration efforts, in addition to collaborative projects, have occurred e.g. joint MOR cohort, social events/picnics, tech forum etc. Current focus is on project implementation.

Item	Dependencies outside of IT
Structure	OneIT branding hit a bump with roll out of new institutional branding. Unresolved at this time.

Item	Shifting Timeline and/or focus
Governance	Work is delayed but ongoing.
Campus engagement	OneIT strategic planning will depend on UI strategic planning cycle which has been delayed.
Culture	Work has shifted to focus on issues related to Covid and working remotely.